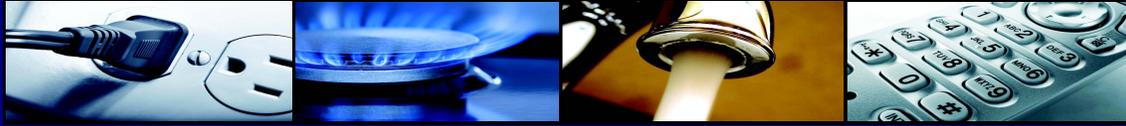


# Utility Discount Programs (UDP)



**This flyer contains important information that may save you money on your utility bills. Empower yourself and apply for Utility Discount Programs (UDP).**

Apply for **Discounted Rates** on your natural gas, electric, water and telephone bills by visiting one of the District Department of the Environment Energy Administration centers between 8:30am - 4:00pm at one of the following locations:

- o Wards 1-6: 1207 Taylor Street, NW (no appointment is necessary)
- o Wards 7-8: 2100 Martin Luther King Avenue, SE (no appointment is necessary)

## Utility Discount Program (UDP) Descriptions

Please see the back of flyer for UDP enrollment process, Income Eligibility Requirements and documentation information.

### Residential Essential Service (RES) Program



Eligible Washington Gas customers in the District of Columbia may qualify for a discount on a portion of the natural gas they use during the winter heating season from November to April. To participate in the RES Program, District residents must use natural gas as the principal source for home heating. The maximum potential annual savings through the RES program is \$276.

### Customer Assistance Program (CAP)



Eligible residential DC Water customers in the District of Columbia may qualify for a discount on the first 400 cubic feet (4ccf or 3,000 gallons) of water and sewer services used each month. The potential discount could be up to \$372 annually.

### Residential Aid Discount (RAD) Program



Eligible Pepco customers in the District of Columbia may qualify for a discount on a portion of the electricity they use. RAD customers receive a monthly discount on the first 400 kilowatt-hours of electricity used. The potential savings are about \$28 per month or \$336 annually. Electric heating customers save approximately \$44 per month or \$528 annually.

### Lifeline Program



Verizon's Lifeline service is a government assistance program and only eligible consumers may enroll. The service is non-transferable and the program is limited to only one discount on home phone service per household. Customers may be eligible if a member of their household is participating in one of these federal programs: LIHEAP, Medicaid, Food Stamps, SSI, TANF, Section 8, or the National School Lunch Program.

Video Relay Services (VRS) users must call **202-727-1000**.

For more information about the UDP, you may call **311** or visit **ddoe.dc.gov**



# Utility Discount Program (UDP)

## Enrollment Process and Income Eligibility Requirements

The guidelines referenced below represent the maximum household income for utility assistance in the District of Columbia. Lifeline income eligibility requirements are different from those stated below. For more information regarding the Lifeline program, contact DDOE at 311.

### Enrollment Process

#### **New UDP Applicants:**

1. Consumers not currently enrolled in UDP may apply via mail, drop off or by visiting one of the DDOE, Energy Administration centers:
  - Wards 1-6: 1207 Taylor Street, NW, Washington, DC 20011;
  - Wards 7-8: 2100 Martin Luther King Ave., SE, Washington, DC 20020 (no appointment is necessary).
2. UDP and Lifeline applications may be downloaded from the DDOE website at [www.ddoe.dc.gov](http://www.ddoe.dc.gov).

Note: Eligible customers may apply anytime during the year.

### Recertification Process

#### **Existing UDP Participants:**

1. DDOE will mail application packets to existing participants and participants will have 30 days to respond. Late applications may result in an interruption in discounted services.
2. Applicants may call 311 to obtain the status of their utility discount application(s).

### **Income Eligibility Requirements**

eligibility requirements are for FY2013 and only list up to 6 members in a household.

# of Persons in Household	Maximum Annual Income
1	\$27,425
2	\$35,864
3	\$44,302
4	\$52,741
5	\$60,652
6	\$69,618

### **Required Documentation**

Proof of Household Income  
OR  
DDOE Proof of Income Form

Picture ID

Social Security Card

Recent Utility Bills (Copies)

- \* Natural Gas
- \* Electric
- \* Water
- \* Telephone

